From: Boyd, Berlin
To: Ryall, James; Jennifer Oswalt
Subject: FW: What is going on?
Date: Wednesday, July 12, 2017 2:14:00 PM

Deputy Director and Ms. Oswalt:

I wanted to bring this email to your attention. Would appreciate your thoughts.

-----Original Message-----
From: Karen Soro [mailto:karensoro@gmail.com]
Sent: Tuesday, July 11, 2017 11:07 AM
To: Boyd, Berlin
Subject: Re: What is going on?

Berlin,
The police already know.

Something else is going on- Main Street is failing-and it because of all of the vagrants (some of which are mentally deranged, drunk, combative and screaming at imaginary people) have been allowed to take over and trash the place and make it uninhabitable for the rest of us.

A couple of years ago we were making great in roads into this problem but it is now overwhelming everyone.

One of the police officers said it was because of something called "hospitality hub" and the churches bringing the vagrants downtown- but honestly, I don't know. I have hardly even heard of hospitality hub. But if they are, we have got to be smarter than that- because, between you and me (I am a realtor who sells downtown) - downtown is in serious trouble.

This one is your district and I know you don't want to hear it.... but somebody in authority better pay attention. South Main near the train station is looking much better but the "mall" area Is sinking fast.

Thanks for your help,
Karen Soro

Sent from my iPhone

> On Jul 11, 2017, at 10:44 AM, Boyd, Berlin <Berlin.Boyd@memphistn.gov> wrote:
>
> Ms. Soro:
> Thanks for this very distressing information. I am forwarding your email to the police department for action.
Boyd
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> -----Original Message-----
> From: Karen Soro [mailto:karensoro@gmail.com]
> Sent: Monday, July 10, 2017 3:41 PM
> To: Boyd, Berlin
> Subject: What is going on?
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> Dear Berlin Boyd and Mayor Strickland,
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> Could you please tell me what you think is going on downtown? I have my office there (one door down from Local Restaurant). There are nothing but vagrants hanging outside- using the benches (please have the benches removed!!). They sit there all day -they use my doorway and the public flower bed for their toilet. There is trash all along Front street and all along Union (and probably everywhere else- that's just where I happened to walk today !)

People in orange vests come by and act like they are cleaning up- but they don't. The restaurants nearby are struggling for business. Every business around me has been robbed. Two weeks ago our office was broken into and all of our computers and cameras were stolen. They also broke into almost every building around us with in the last 2 weeks. (We just got an email stating they caught the perpetrator which should not have been too tough because they are career criminals that do it all the time and the police knew exactly who they were- we had pictures of them doing it!) What in the world is going on....?
>
> We moved our office to Main Street about 5 years ago - it has been an uphill battle to be sure, BUT, things WERE improving. Restaurants were opening(but now are closed), Goulds opened (and has been robbed twice that I know of), the Downtown Dentist office has been broken into- ditto with the doctors office, the vacation rental, the massage place and Archer Malmo- and those are just the ones I know of. We are careening out of control.
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> What is going on?
>
> Thank You,
> Karen Soro
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> Sent from my iPhone